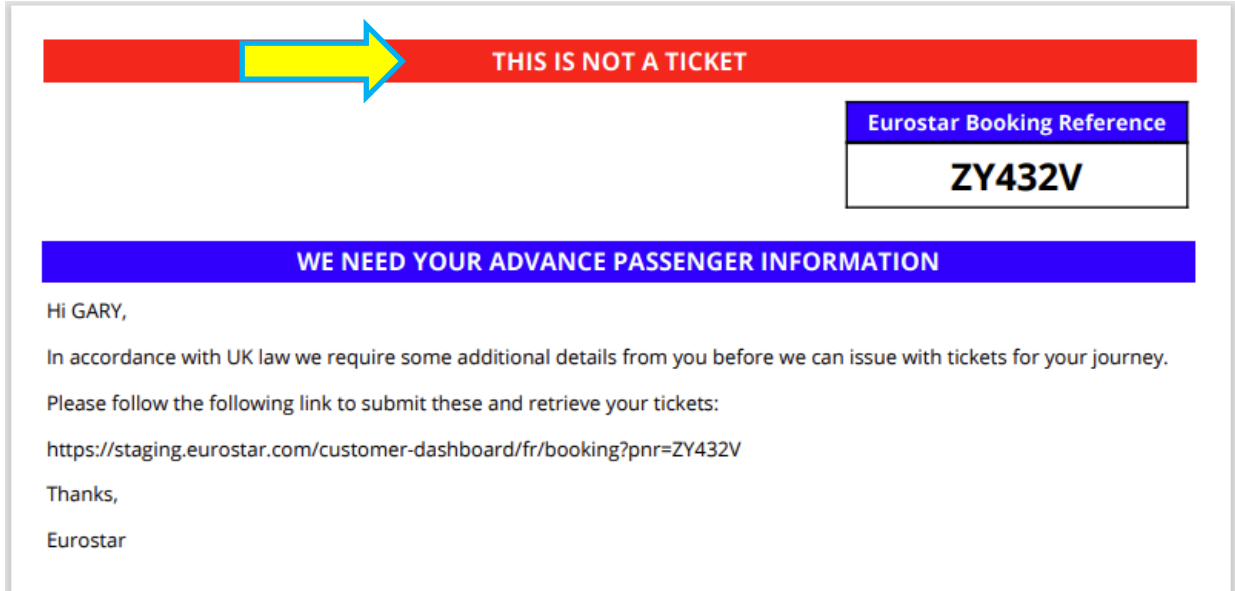


EUROSTAR : Nouvelle procédure pour les voyages à partir du 01.04.2024

A partir du 1er avril 2024, tous les billets des trains Eurostar afficheront le message « THIS IS NOT A TICKET ». Ci-dessous un exemple du billet.



The screenshot shows an email notification with a red header bar containing a yellow arrow pointing right and the text "THIS IS NOT A TICKET". To the right of the arrow is a box with a blue header "Eurostar Booking Reference" and the text "ZY432V". Below the header is a blue bar with the text "WE NEED YOUR ADVANCE PASSENGER INFORMATION". The main body of the email reads: "Hi GARY, In accordance with UK law we require some additional details from you before we can issue with tickets for your journey. Please follow the following link to submit these and retrieve your tickets: https://staging.eurostar.com/customer-dashboard/fr/booking?pnr=ZY432V Thanks, Eurostar".

Afin de pouvoir voyager à bord de l’Eurostar, l’enregistrement en ligne est obligatoire. Ceci est dû à l’introduction d’un nouveau système d’auto-enregistrement.

Vous trouverez le lien d’enregistrement sur la confirmation originale d’Eurostar qui se trouve dans vos documents de voyage.

Pour activer le billet, l’enregistrement doit avoir lieu le départ, nous vous conseillons de l’effectuer 2 à 3 jours avant le voyage.

Lors de l’enregistrement, vous accédez au site internet d’Eurostar en cliquant sur le lien qui figure sur la confirmation et vous devrez saisir votre référence de réservation et votre nom de famille.

Veillez noter que le billet numérique est nominatif, personnel et ne peut être transféré à d’autres voyageurs.

Instructions pour l'activation des billets de train :

1. Ouvrez la confirmation et cliquez sur le lien.

THIS IS NOT A TICKET

Eurostar Booking Reference

ZY432V

WE NEED YOUR ADVANCE PASSENGER INFORMATION

Hi GARY,

In accordance with UK law we require some additional details from you before we can issue with tickets for your journey.

Please follow the following link to submit these and retrieve your tickets:

<https://staging.eurostar.com/customer-dashboard/fr/booking?pnr=ZY432V>

Thanks,

Eurostar

FAQ

Question 1

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nullam auctor, nisl eget ultricies ultricies, nisl nisl ultricies nisl, nec ultricies nisl nisl nec. Nullam auctor, nisl eget ultricies ultricies, nisl nisl ultricies nisl, nec ultricies nisl nisl nec.

Question 2

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nullam auctor, nisl eget ultricies ultricies, nisl nisl ultricies nisl, nec ultricies nisl nisl nec. Nullam auctor, nisl eget ultricies ultricies, nisl nisl ultricies nisl, nec ultricies nisl nisl nec.

Question 3

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nullam auctor, nisl eget ultricies ultricies, nisl nisl ultricies nisl, nec ultricies nisl nisl nec. Nullam auctor, nisl eget ultricies ultricies, nisl nisl ultricies nisl, nec ultricies nisl nisl nec.

THIS IS NOT A TICKET

2. Saisissez votre référence de réservation et votre nom de famille, puis cliquez sur “Voir ma réservation”.

eurowstar

Aide Connexion / Inscription

Trains Train + hôtel Hôtels Destinations Voyager avec Eurostar Voyageurs fréquents Votre réservation

Gérer une réservation

Obtenez vos billets, modifiez votre réservation et affichez vos paiements.

Référence de réservation: ZY432V
Nom de famille: Test

[Voir ma réservation](#)

ex. QNUSFH

Vous avez un compte Eurostar? [Connectez-vous](#) pour voir vos réservations. Vous n'avez pas de compte? [Créer un compte](#)

Obtenez vos billets pour gagner du temps à la gare

Surclassez-vous pour plus d'espace et de confort

Modifiez votre voyage en cas de changement de programme

3. Cliquez ensuite sur le champ rouge “information required”.

Trains Train + Hotel Hôtels Destinations Travelling with Eurostar Frequent travellers Manage booking

Manage your booking

Paris → London

Booking reference: ZY432V

[Get your tickets](#)

[Add passenger information](#)

[View / change seats](#)

[Add to calendar](#)

[Upgrade booking](#)

[Change date/time](#)

[Cancel journey](#)

[Station guides](#)

[Print receipt](#)

Please save your tickets on your mobile or print them at home, ready to scan at the ticket gates. [Get your tickets](#)

Get ready to travel

Tickets will only be available to passengers who have completed the following mandatory information:

- Advance Passenger Information (API)
- Email address

GARY TEST [information required](#)

Outbound

Monday, 22 Apr 2024 Standard 1 x adult

6. Une fois que vous avez sauvegardé votre saisie, cliquez sur “Get your tickets” pour obtenir vos billets.

< [Back to your booking](#)

Your trip Thursday, 13 Jun 2024

Paris Gare du Nord ↔ London St Pancras Int'l

Passenger details

Tickets will only be available for those passengers who have completed their required information.

By continuing you agree you have the consent of all passengers to manage this booking.

GARY TEST ● information completed ▼

Additional passengers

Are there any infants aged 0-3 years travelling as part of this booking who have not had a seat booked for them and are not listed above?

[Add child](#)

Your tickets are available **Get your tickets**

Tickets will only be available for those passengers who have completed their required information.

< [Back to your booking](#)

7. Dans View or print tickets, vous avez la possibilité d’ouvrir et d’imprimer votre billet au format PDF dans une nouvelle fenêtre en cliquant sur “Open”, ou de vous l’envoyer par e-mail en cliquant sur “Send” dans Email tickets.

Get your tickets

< [Back to your booking](#)

● **Tickets were sent to:**

GARY TEST

Please have your tickets on your mobile or print them at home so that you can show them at the station.

View or print tickets

Open your tickets to print them or to view them on your phone.

Select a passenger

GARY TEST ▼

Open

Email tickets

Would you like your tickets sent to your inbox again? You can print or add tickets to your Apple Wallet/Android Passbook straight from this email.

Select a passenger

GARY TEST ▼

Send

Get the Eurostar app

Download the Eurostar app, then enter your six-character booking reference to get your tickets on your phone.


< [Back to your booking](#)

8. Exemple de billet Eurostar au format PDF.

passenger_1

1 / 1 100%





Eurostar ticket - you're ready to go

CV 1187 SNCF **GARY TEST** 

Train: 9007	Date: 13/06
From: Paris Gare du Nord	Departure: 07:12 local time
To: London St Pancras Int'l	Arrival: 08:30 local time
Class: Business Premier	Cowch: 2
Booking reference(s): DFGPXM	Seat: 11

ADDITIONAL INFORMATION
Please arrive 10-30 minutes before departure.
Tickets open check-in 10 minutes before departure.
Ticket number: 86006048

BEFORE YOU TRAVEL

 Pack your bags You can bring three bags plus one item of hand luggage.	 Bring your passport Have it ready for UK and French border checks.	 Get here early Please arrive 10-30 minutes before departure.	 Hold onto your ticket Scan them individually.
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Travel operators
Eurostar (Eurostar) is subject to Eurostar's Conditions of Carriage which incorporate both Regulation (EC) No 1371/2007 on Rail Passenger's Rights and Obligations and the CIV. Passengers on other operators' services are subject to those operators' Conditions of Carriage.
For terms and baggage restrictions apply. Check our website for a full of prohibited items.
Adult ticket 1x 80cm max. 11 hand luggage Child ticket 1x 80cm max. 11 hand luggage
This ticket may only be used by the person whose name appears on it.
Please make sure you always buy your Eurostar tickets from an authorised Eurostar distributor.

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