



Disclaimer COVID-19

Dear customers

We refer to your booking and thank you for the trust you have placed in our company.

Herewith you will receive important information in connection with the coronavirus pandemic and your planned trip. We ask you to sign this letter as a sign of your agreement and return it to us. Many thanks!

information:

In the course of your booking you were informed about the current regulations:

- Hygiene measures and rules of conduct

In principle, the general hygiene measures apply according to the own hygiene concepts and standards of the respective service provider (flight, hotel, etc.) Among other things, service providers and/or local authorities may impose a mask obligation or other hygiene regulations.

- Entry requirements

Because of the spread of the coronavirus, several countries have adapted their entry regulations and have introduced measures such as health checks, proof of a negative test, etc.

Due to the rapidly changing situation, there is no conclusive list or compilation of the various measures. The regulations of individual countries, shipping companies and airlines may change at short notice.

It is the customer's responsibility to comply with the entry regulations. Please note that we cannot accept any liability for non-compliance with regulations (e.g. refused entry) or additional costs associated with this (e.g. negative test).

- Quarantine List

Persons who enter Switzerland from a country or area with a high risk of infection must remain in quarantine for ten days. The list of countries and further information can be found on the FOPH page "Quarantine obligation for travellers" ([New Coronavirus: Quarantine obligation for travellers](#)). If, at the time of your trip, your destination is still on the quarantine list published by the FOPH, the requirements of the FOPH must be met.

With your signature you confirm that you have been informed by your booking office or railtour suisse sa (RTS) prior to the conclusion of the contract about this information as well as the general travel and contract conditions (ARVB) of RTS or those of the tour operator booked at your express request

If your destination is on the FOPH list at the time of booking, you have been informed of the quarantine obligation after your return to Switzerland and cannot claim damages from RTS or the tour operator in this regard.

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DATE

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SIGNATURE

Of course we will organize your vacation trip professionally, despite the difficult travel conditions. However, we ask for your understanding for possible changes, especially changed entry regulations of the respective countries or with service providers such as airlines/hotels due to the current development of the pandemic.

We wish you already now a nice and relaxing vacation season!

Best regards

railtour suisse sa